

Supported Specialty WebEOC Boards

School Ticket Tracking Board (Version 1.0) *Incident Independent*

Description: This board facilitates the tracking of work tickets for the jurisdiction's schools.

Views: This board offers a list view, a detail view and an input/edit view.

List View – This view lists tickets with the creation date and the school/office name.

The screenshot shows the 'LCPS Tickets' web application interface. At the top, there is a header with 'Training - 2011' on the left, 'LCPS Tickets' in the center, and 'Type of Work' and 'Type of Equipment' dropdown menus on the right. Below the header is a navigation bar with a 'New Ticket' button, a search input field, and 'Search' and 'Clear Search' buttons. The main content area displays a table with the following data:

Ticket #	Date	School/Office Name	Action
91	05/06/2011	BAN Banneker Elem	Edit Details
94	05/31/2011	ASH Ashburn Elem	Edit Details
64	05/06/2011	BAL Balls Bluff Elem	Edit Details
56	04/27/2011	ALD Aldie Elem	Edit Details
62	05/04/2011	Other	Edit Details
31	04/26/2011	ADM Administrative Offices	Edit Details
1	04/25/2011	BUF Buffalo Trail Elem	Edit Details

Default Features

- Search capability on the school designator, the technician, the part number, description of work, or the type of work fields for the specified text
- Data filtering by *Type of Work* or *Type of Equipment* by selecting the appropriate choice from the drop down list.
- New record creation by clicking the *New Ticket* button.
- Sort capability on any of the displayed fields by clicking on the corresponding column header/field title.
- *Details* button to view ticket information
- *Edit* button to modify/add information on the ticket

Variations: None

Supported Specialty WebEOC Boards

Detail View – This view provides the user with details for the work ticket. It indicates the technician and number of hours worked, the type of work, and any parts used.

DATE		Loudoun County Public Schools Department of Safety and Security Work Ticket		
05/31/2011				
LOCATION	TYPE OF WORK	TECHNICIAN	TIME ON JOB	
ASH Ashburn Elem	Repair	Hector	5.0 hrs	
DESCRIPTION OF WORK BEING PERFORMED:				
PARTS USED				
TYPE OF EQUIPMENT		MANUFACTURE PART NUMBERS		
DVR				
Camera	Yes	Panasonic - WV-484		2
Housing				
Video Hub				
Power Supply				
Alphone				
Monitor				
Data Extender				
Infrastructure				
Street Signs				
Repeater				
Portable				
Cell Phone				
Alert Radio				

Default Features

- *Print PDF* option that displays a report of data.
- *Back* button to return to the list view

Variations: None

The resource category list and associated buttons can be modified to work with the jurisdictions categories.

Supported Specialty WebEOC Boards

Input (Edit) View – This view is for adding/editing ticket information

Date: 05/31/2011

School/Office Name: ASH Ashburn Elem

Type of Work: Repair

Technician	Time on Job
Hector	5.0 hrs
	hrs
	hrs
	hrs
	hrs

Description of Work

Type of Equipment	Manufacture Part Number	Qty
DVR <input type="checkbox"/>		
Camera <input checked="" type="checkbox"/>	Panasonic - WV-484	2
Housing <input type="checkbox"/>		
Video Hub <input type="checkbox"/>		
Power Supply <input type="checkbox"/>		
Alphone <input type="checkbox"/>		
Monitor <input type="checkbox"/>		
Data Extender <input type="checkbox"/>		
Infrastructure <input type="checkbox"/>		
Street Signs <input type="checkbox"/>		
Repeater <input type="checkbox"/>		
Portable <input type="checkbox"/>		
Cell Phone <input type="checkbox"/>		
Alert Radio <input type="checkbox"/>		

Default Features

- Date/Time picker code to facilitate proper date format.
- Drop down lists to maintain data consistency
- *Spell Check* button to ensure correct spelling
- Text area to record a description of the work

Variations: None