

Supported Specialty WebEOC Boards

Hotline board	(Version 1.0)	<i>Incident Dependent</i>
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Description: This board captures hotline call information and enables the operator to send it to the task controller for further action.

Special Note: This board works in conjunction with the Request for Assistance board and requires adjustments it to work with the hotline board.

Views: There are multiple views for this board. The primary is the full access list, which enables operators to record hotline information and if appropriate escalate for further action. A read only version is available to view the information without any capability to create or edit information.

List View – The full edit version enables the user to create a new record as well as edit data recorded from the hotline.

#	Entry Date/Time	Name	Phone	Address	Description	Action Taken	Submitted to Controller?	Action
90	09/27/2012 13:36:30	Jack Sprat	540-555-1234	801 Sycolin Road SE Leesburg, VA 20175	Needs help doing something	Sent to EOC for additional action	Yes	Edit Details
86	09/27/2012 10:58:09	Kenny Rogers	8009005555	100 main st, Charlottesville VA 24971	Rotating cloud reported over the city.	Sent to EOC for additional action	Yes	Edit Details
83	09/27/2012 10:38:26	Victoria Principal	7039080000	1223 Lee Hwy, Fairfax VA 22031	There is tornado forming over her house.	Sent to EOC for additional action	Yes	Edit Details
78	09/26/2012 12:36:43	John Smith	703-555-1212	801 Sycolin Road SE Leesburg, VA 20175	Test 1	Sent to EOC for additional action	Yes	Edit Details
76	09/26/2012 12:13:48	Bill Dowson	8003009812	5560 Main St Fairfax VA	Internet is too slow in FFX County	Provided Information/Answered Question	Yes	Edit Details
42		Joe Schmoie	540-555-1212	13 Park Pl Lovettsville, VA 20180	Needs to get to hospital for a scheduled operation.	Sent to EOC for additional action	Yes	Edit Details
73	09/21/2012 13:53:02	Jeff Fletcher	703-771-5271	801 Sycolin Road SE Leesburg, VA 20175	Test	Sent to EOC for additional action	Yes	Edit Details
52		Bob Dylan	8885559999	1 main st	Test	Documentation Only	Yes	Edit Details
8		Bill Dowson	7039990999	5560 Main St Fairfax VA	Fire on 3rd floor	Provided Information/Answered Question	No	Edit Details
34		John Doe	571-233-1055	801 Sycolin Road SE Leesburg, VA 20175	Needs some help getting to a doctor's appointment	Sent to EOC for additional action	Yes	Edit Details
60	09/21/2012 09:47:26	John Responsible	8003009811	5560 Main St Fairfax VA	Nothing	Documentation Only	Yes	Edit Details
35		Ciprian Sufftchi		4500 lee hwy fairfax va	There is a problem today.	Documentation Only	Yes	Edit Details
39		Bruce Willis	555800909	5560 Main St Fairfax VA	Die Hard today?	Sent to EOC for additional action	Yes	Edit Details
1		John Doe	7030001000	5560 Main St, Fairfax VA	The purpose of the Hotline board is to provide a mechanism	Forwarded Information	Yes	Edit Details

Default Features

- Search capability on the Name, Phone, Address or Description fields for specified text
- Data filtering by Action Taken using the dropdown list of options.
- Sort capability on the Entry Date/Time, Name, Phone and Address fields by clicking on the corresponding column header/field title.
- *New Report* button to create a new hotline record.
- *Edit* button to edit an existing record.
- *Details* button to view the entire corresponding record.

Variations: Prince William County's version adds another column to view the

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Call Type information.

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Input/Edit View – View to add/edit hotline information.

New Record

Save Spell Check Cancel Retrieve Record

Report As Joan E. Koss

Event Date/Time

Name

Telephone #

E-mail Address

Address

Description of the Issue

Attachement Browse...

Action Taken Documentation Only **SEND TO EOC FOR ACTION:**

Notes

Add Notes

Default Features

- Drop down list to maintain data consistency
- Date/Time picker code to facilitate proper date format
- Browse button to easily attach documents
- Checkbox to escalate the information to the Request for Assistance board.

Variations: Prince William County added a Call Type field that uses a dropdown list of choices.