

WebEOC Whistler

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NCR WebEOC Subcommittee Chair

The 2017 Intermedix Users Conference is fast approaching in Nashville, Tennessee this year! While the conference is scheduled from May 8-10, 2017 planning is already underway to make the trip valuable for each jurisdiction's representative. This is a great venue to share ideas with peers and to learn about new advancements in the WebEOC environment.

We have also diligently been working on planning for the 2017 NCR WebEOC symposium tentatively slated for mid-October. This year we are working on some new ways to enlist attendees and looking to engage in some new partnerships that will surely bring the symposium to the next level.

The WebEOC support team and the Everbridge support team have worked together with our partners at COG to implement an interface between the NCR EOC Status board and the RICCS alerting platform now allowing for automated notifications to the regional emergency managers when an EOC status is changed in WebEOC. This integration shows our ability to leverage existing system capabilities to provide easily accessible information regarding our emergency management systems that we plan to expand upon in the future.

As always, thank you for all that each of you do to support your local jurisdiction's WebEOC implementation and your continued engagement in the NCR WebEOC subcommittee.

WebEOC 8.3 Beta Testing

The NCR WebEOC group has been reviewing the beta test for WebEOC 8.3 and Maps on our NCR test server. All feedback is due back to Intermedix by March 8. If you need the address for this system or your account unlocked, please email the support@ncrwebec.com



NCR WebEOC Spotlight

Katie Smith is the Lead Emergency Management Planner for Prince William County Office of Emergency Management and is also their new WebEOC Administrator. In her role, Katie is responsible for overseeing all emergency planning activities including developing and maintaining the County's Emergency Operations Plan and all supporting documents, all functional area planning documents, COOP planning, ensuring EOC readiness, managing grants, assisting in coordination of all EOC activations and also supports all aspects of the Emergency Management program for the County.

Katie has 7 years of experience in emergency management. Prior to working in Prince William County, Katie was an Emergency Management Associate with IEM which is a consulting firm in Arlington, Virginia. During the 3 years she worked at IEM, she was responsible for leading and supporting a wide array of local, District, and Federal emergency management projects. Her experience included a gap analysis, plan development and exercise series conduct for Prince George's County, Maryland; mass care and evacuation planning for the District of Columbia Homeland Security and Emergency Management Agency; and the National Incident Management System (NIMS) doctrine review and update for the Federal Emergency Management Agency. She provided design, research, development, and review support for a number of deliverables under these projects. She also helped facilitate stakeholder workshops, and facilitated engagement with whole community partners in project execution. Ms. Smith had the opportunity to affect change and positive outcomes in a number of jurisdictions and the public they are charged with protecting.

Katie has a Master's Degree M.I.A. (Master of International Affairs), from Penn State and a Masters M.P.S. (Masters of Professional Studies) in Homeland Security also from Penn State and numerous Fire & Emergency Management certifications. Katie will also be receiving her CEM in the next few months.

In her free time, Katie is the Coordinator for the Stafford County CERT team that is tasked with managing all aspects of community preparedness and outreach and assisting the Office of Emergency Management with response and recovery activities. She has filled the role of Planning Section Chief or Deputy in Stafford County in the past 3 years for numerous activations and planned events. Katie is also on the Board of Directors for Aquia Harbour in Stafford. Aquia Harbour is a gated community that has more than 3,000 homes. Katie lives in Stafford, VA with her Fiancé where they spend most of their free time volunteering for the community. When they are not volunteering, they enjoy movies, sports, good food, and spending time with family and friends.



NCR WebEOC Symposium

Planning for the 2017 NCR WebEOC Symposium is well underway. The planning committee has joined with several Everbridge representatives to expand the symposium into a two-day event that combines WebEOC and Everbridge discussions. The tentative dates are set for October 16 and 17, 2017. Stay tuned for confirmation on the date and details on the location, speakers, topics, etc. If you have any particular topic you would like to see included or have a speaker to recommend, please email support@ncrweeoc.com



Preparedness Quote

"One cannot be prepared for something whilst secretly believing it will not happen." -- **Nelson Mandela**

City of Alexandria WebEOC Update by Teresa Scott

Since joining the **City of Alexandria's** Office of Emergency Management, I created a single user login for all City employees for access to WebEOC. I also added three new boards into WebEOC including Battle Rhythm, Critical Facilities, and Field Response Log. Paul Lupe, NCR WebEOC Program Manager and Chair of the NCR WebEOC Subcommittee, conducted a one-hour brief WebEOC overview for the City's Senior Leadership and Department Directors. This overview included a demonstration of new features within WebEOC and explained why specific boards are used and for what purpose. The focus now for the City of Alexandria is to do regular quarterly trainings for all WebEOC users.



Reminder: All suggested updates to the NCR Event Type list are due to Joan.koss@fairfaxcounty.gov by March 24, 2017

If you have any content ideas or future information you would like to see included in this newsletter, please email support@ncrweeoc.com

City of Fairfax WebEOC Update by Walter English

The **City of Fairfax's** WebEOC system has made some big changes in the recent months. We have linked our WebEOC system with our Everbridge Alerting system. Why, you might ask? Well if you are not logged into WebEOC how do you know if something is happening. That is the biggest and most often asked question we receive in regards to WebEOC.

After many months of testing we have figured out an answer to that question and now you do not have to be logged in. We have set up our WebEOC so that you will receive a text message or email depending on the action taken within WebEOC. For example, when a new incident is created all Emergency Support Function personal receive an email alert that an incident has been created, what level the EOC is activated to and what actions they need to take. That used to be a three step process that the EOC manager would have to do but now we have automated that process. When a new Situation Report (SitRep) is finalized and posted, an email goes out with a brief of the SitRep and notification to let folks know.

These are just a few examples to show the notification process. There are many more that we have from significant events to shelters operations. By doing this process we are able to maintain one contact list that serves many purposes and can be used by multiple systems. This eliminates the need to maintain the same contact lists on different systems. This is a small action to connect our enterprise system but has done great things for communication and coordination with our Emergency Management partnerships.



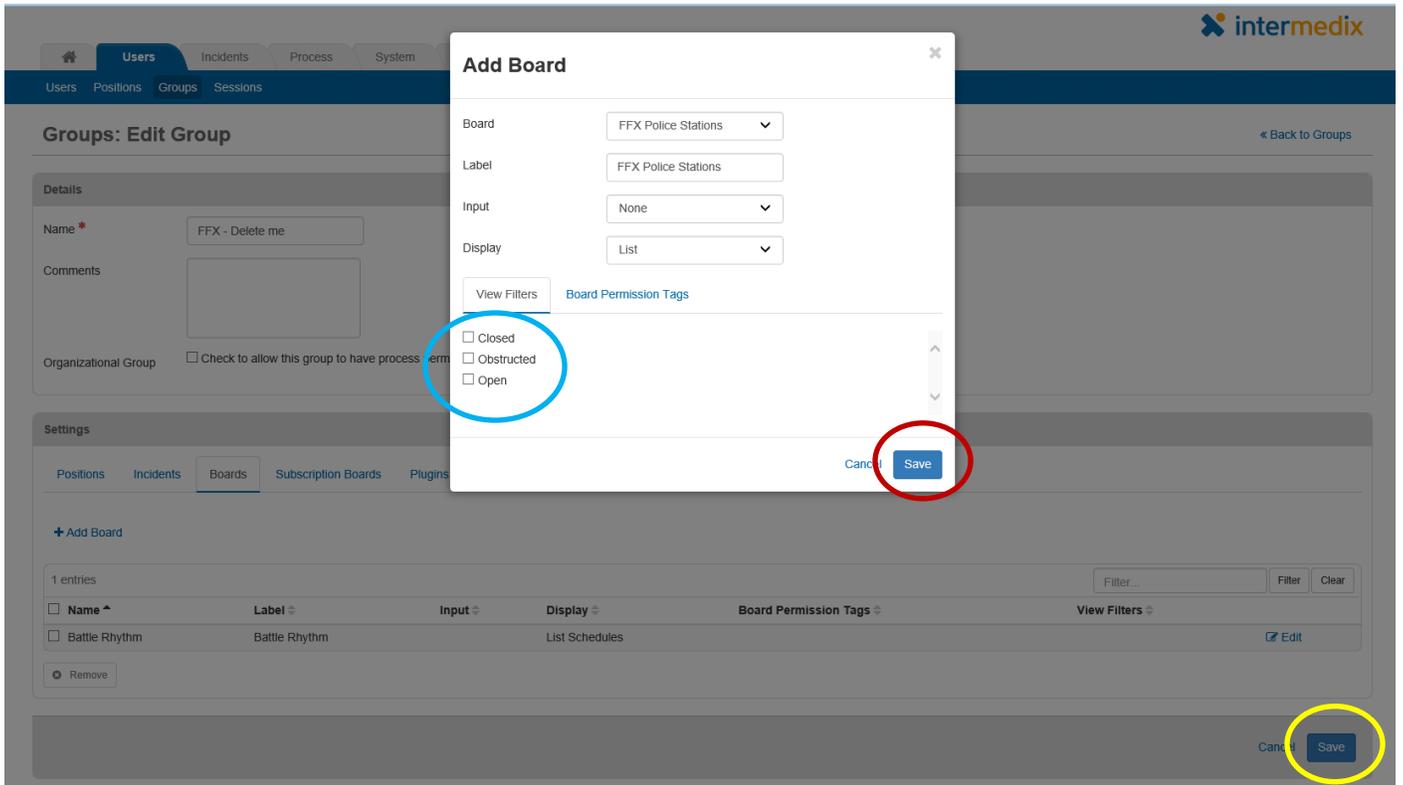
Note: Please avoid duplicating board "labels" that maybe assigned to the same position. The result is the board (label) appears once in the control panel but may vary on which view will display.

NCR Calendar Board to be used by NIMS, T&E and Planners for Regional Coordination

Starting on March 7, 2017 all three group will begin using the regional calendar board for coordination amongst the groups. Items will be separated by jurisdiction and type of event (meeting, exercise, training, etc). Please make sure you have this board loaded on your system as this will be the platform for use by all three groups for coordination efforts.

Training - 2017						
Legend (mouse over)						
NCR Calendar						
Filter By Type: All						
Add Event Edit Events						
Filter By Category: All						
View: Day Week Work Week Month Year						
« Previous Month						
February, 2017						
Next Month »						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	31	Feb 1 TRAINING AND EXERCISE MEETING	2	3	4
5	6	7 G557 RAPID NEEDS ASSESSMENT	8	9 2017 Quarterly Exercise Series: Tabletop	10 Maryland Capital Region Qrtly Meeting	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28 So. MD Regional 2-Day School Seminar	Mar 1	2	3	4
5	6	7	8	9	10	11

In WebEOC 8.x, watch for the “second” save. As an example, let’s look at assigning boards to a group. After accessing the Users/Groups tab you move to the bottom of the screen and click *Add Board*. The Add Board popup appears for you select the board, label, view, etc. Once you click *Save* in the popup (indicated in red), the board will appear in the list of boards assigned to the group you are editing. However, if you do not click the *Save* button on the group screen (indicated in yellow), the board you added will not be saved.



The screenshot shows the 'Add Board' popup window over the 'Groups: Edit Group' page. The popup contains the following fields:

- Board: FFX Police Stations
- Label: FFX Police Stations
- Input: None
- Display: List
- View Filters: Board Permission Tags
- Board Permission Tags:
 - Closed
 - Obstructed
 - Open

The 'Save' button in the popup is circled in red. The 'Save' button at the bottom of the group screen is circled in yellow. A blue circle highlights the 'Board Permission Tags' section in the popup.

There are times when the second save button is not even visible without scrolling down the page. This second save button situation does occur in several areas. Therefore, when working in the administrator area always scroll to the bottom of the page and look for a save button. If it is there, click it so your changes will be saved.

Also, do **not** check any of the displayed filters (indicated in blue) when assigning a board unless you have been specifically instructed to do so.