

WebEOC Whistler

INSIDE THIS ISSUE:

Jurisdiction Highlight	2
2018 WebEOC Summit	3
Jurisdiction Highlight	4
WebEOC Administrator Tip	5

NCR WebEOC Subcommittee Chair

Summer is often a time of refreshment as many will head out on long awaited vacations to recharge and rest after many months of hard work. This is also a great time to reengage on regional initiatives, bringing a new energy and focus as we look to move WebEOC forward.

We are continuing to work toward enhancing our regional WebEOC offering and have recently requested feedback on our program from the region to help guide improvements and initiatives in the months and year ahead.

I appreciate this group's hard work and engagement as always and look forward to accomplishing many goals before summers end.

NCR WebEOC Spotlight



Joe Dame works for Loudoun County Emergency Management as the Assistant Coordinator of Operations. In this role, Joe is responsible for the management of the County's critical emergency management systems, to include WebEOC. Joe focuses on application management and deployment, board design and user training. In addition to his WebEOC duties, Joe maintains all OEM technology and oversees Training & Exercise and NIMS Compliance activities.

Prior to joining the team at Loudoun County OEM, Joe was Lieutenant with Loudoun County Fire and Rescue serving in numerous positions to include Station Officer, OEM Liaison and Department Staffing Officer/Battalion Aide.

Outside of work, Joe enjoys spending time with his wife Elizabeth, two children Graham & Eleanor and his beagle/cattle dog Lily. He is an avid fan of Penn State Football and can be found most Saturdays in the fall rooting on the Nittany Lions!

Loudoun Looking to Leverage New Technology Enhancements

by Jeff Fletcher

Over the past year or so, WebEOC has released a number of enhancements that take advantage of reliable, proven technologies. Among them are the Esri ArcGIS Extension and the ability to utilize additional Application Programming Interface (API) processes. While both of these are a little intimidating to embrace and use, Loudoun has discovered that, with the help of Chip, Joan, and Christian, it's worth the effort.

We are currently exploring the many uses of the ArcGIS extension in an effort to use WebEOC data to populate the highly interactive and graphic Esri Mapping platform. The extension will allow us to promote the information to systems outside of the WebEOC universe including other applications and public-facing websites. The idea here is to manage our Shelter Board as we normally would but have the ability to control and send useful information to the public via Loudoun's website.



Because of the availability of the Representational State Transfer (REST) API we are currently developing a Special Events board that will be used to manage and track Loudoun's Special Events from beginning to conclusion. The plan is to integrate with the County's website where citizens and event organizers go to complete an online form that is submitted for review of their event. That form will become the basis for the record in WebEOC. Our Special Events Coordinator will then manage and track the event and all the planning that goes along with it. He will have the ability to distribute notes from WebEOC out to his committee and automate a Briefing Sheet that has wide distribution to notify public safety officials of upcoming events. We will also have a page on our website that will allow the public to view on-going or imminent events on a calendar or list.

So the message is don't be afraid to invest some time in these technologies. If you'd like to know more about what we're doing please contact jeff.fletcher@loudoun.gov or Joseph.Dame@loudoun.gov



The next face-to-face WebEOC Administrators meeting is **Tuesday, August 14th**

Juware 2018 WebEOC Summit

The NCR was well represented at the 2018 Juware (formerly Intermedix) WebEOC Summit in May. The anticipated opening presentation by Robert Watson, CEO and President of Juware acknowledged some gaps in the product and offered assurances to the WebEOC community that Juware is committed to strengthening its industry-leading emergency management solutions and will strive to make improvements with its product line.



The WebEOC Summit again extended opportunities to expand general knowledge of the WebEOC product and plug-ins and to network and build relationships among the WebEOC community. The offered sessions that demonstrated how WebEOC is being used sparked ideas on additional ways to leverage WebEOC to capture and report information whether for daily use or incident specific usage.

To many the partnership with ESRI with the mapping component within WebEOC was intriguing and a highlight of things to come. Many appreciated the opportunity to have face-to-face discussions throughout the Summit with members from the product development team to address needs.

The three speakers from within the NCR were a great line up on the second day of presentations. Each session was well attended, generated conversations from other attendees, and resulted in several follow up requests for information as well as requests to receive copy of some of the boards presented.

Multiple comments were received on how well the NCR is utilizing WebEOC. A number of NCR attendees participated in a brainstorming session of WebEOC Administrators throughout the country to share input on what would be helpful to administrators and developers for the future of the product. Finally a private meeting with our region's recently assigned Juware Client Services Manager was held to address concerns and build a strong working relationship.

The opportunity to attend and participate in this event continues to be a benefit to all who can attend.



If you have any content ideas or future information you would like to see included in this newsletter, please email support@ncrwebeoc.com

Daily use boards in Fairfax County by Paul Lupe

Fairfax County has been recently focusing on updating and enhancing a number of processes that are utilized daily with the Office of Emergency Management through the very flexible WebEOC platform. While evaluating our needs, and looking at development we also took some time to review the board catalog on ncrwebec.com and discussed some projects with our regional partners to borrow from their board use and experiences.

We are working on transitioning our asset and disposable inventory tracking into a new WebEOC board developed to replace an existing third party system we use today, eliminating the additional cost and we “borrowed” the Duty Officer Activity Log board from Loudoun County, modifying it slightly to fit our needs for tracking activity and reporting metrics to leadership on our duty officer program. We have also worked on developing a fleet management board tracking vehicle checks and maintenance, and we are looking at potentially developing our emergency operations center checklists into a WebEOC board.

It is always great to come up with a concept or process for WebEOC use and then find a board already out there in the NCR that you can use to adapt to your needs. This has been a great asset to us!



Preparedness Quote

“When you are designing your plan, think not in terms of what you need to do, think in term of what you need to achieve.”

— T. Jay Taylor

NCR Emergency Management Technology Summit

After much thought and consideration, the NCR WebEOC Administrators subcommittee decided to not hold the NCR Mid-Atlantic WebEOC Summit this fall. Many circumstances have led to this decision, but the group looks forward to planning an offering for 2019 that continues to encourage collaboration and sharing among the WebEOC community.

If you are interested in joining the 2019 Summit Planning Committee, please send an email to Paul.Lupe@fairfaxcounty.gov.



NCR WebEOC Support Team Reminder

Even if a user group is only accessing Incident Independent boards, they still need to be assigned to an incident.

Reviewing the Audit Log

While the audit log only displays specific administrative audit log events, you can leverage this information when trouble shooting or information gathering. You can use the various filter options at the top to narrow your search. The information captured is when the event took place, the user name, the user’s position at the time, the incident logged into at the time and the activity that took place. The ability to export the information or clear the log can be found under the Actions dropdown. *Note: Before clearing your audit log, it is recommended that you export and save the information just in case the information is needed at a later time.*

Actions ▾

User

Position

Date Range to

Message:

Incident

451 - 465 of 15907

Date ▾	User ▾	Position ▾	Incident ▾	Message: ▲
04/13/2016 10:58:49	Joan E. Koss	2016 April Admin Meeting	Training - 2016	Group Updated:2016 April Admin Meeting
04/04/2016 15:51:27	Joan E. Koss	WebEOC Admin	Training - 2016	Group Updated:2016 April Admin Meeting
04/04/2016 15:52:02	Joan E. Koss	WebEOC Admin	Training - 2016	Group Updated:2016 April Admin Meeting
01/25/2018 11:57:10	Joan E. Koss	WebEOC Admin	Training - 2018	Group Updated:8-4 test group
01/25/2018 11:58:46	Joan E. Koss	WebEOC Admin	Training - 2018	Group Updated:8-4 test group
01/10/2018 14:06:06	Ciprian Sufitchi	WebEOC Admin	Training - 2018	Group Updated:Alexandria
10/30/2015 10:35:08	Joan E. Koss	Alexandria	Training - 2015	Group Updated:Alexandria
10/30/2015 10:36:04	Joan E. Koss	Arlington County	Training - 2015	Group Updated:Arlington County
10/30/2015 10:36:42	Joan E. Koss	Arlington County	Training - 2015	Group Updated:Arlington County
12/05/2017 17:00:19	Ciprian Sufitchi	WebEOC Admin	Training - 2017	Group Updated:Arlington County
03/29/2017 11:54:42	Joan E. Koss	NIMS	Training - 2017	Group Updated:City of Fairfax
10/07/2015 12:03:09	Joan E. Koss	WebEOC Admin	Training - 2015	Group Updated:City of Fairfax
01/27/2016 17:05:56	Joan E. Koss	WebEOC Admin	Training - 2016	Group Updated:City of Fairfax
03/03/2016 13:07:25	Ciprian Sufitchi	WebEOC Admin	Training - 2016	Group Updated:City of Fairfax
04/13/2018 15:05:17	Ciprian Sufitchi	WebEOC Admin	Training - 2018	Group Updated:City of Fairfax

« ... 31 32 33 34 35 36 37 38 39 40 ... »

No documentation was found that indicates the categories for the messages being captured; however, below is a derived list from reviewing a sample system:

- Account Locked: (user name)
- Admin Profile Updated: (profile name)
- Archive Deleted: (incident name)
- Audit Log Cleared
- Board Created: (board name)
- Board Deleted: (board name)

Created new process permission: (process permission name)
General settings changed
Group Deleted: (group name)
Group Updated: (group name)
Incident Deleted: (incident name)
Incident Updated: (incident name)
List Deleted: (list name)
List Updated: (list name)
Login Attempt Failed: (user name)
Login Successful
Map Created: (map name)
Map Deleted: (map name)
Menu Deleted: (menu name)
Menu Updated: (menu name)
New Admin Profile Created: (profile name)
New Group Created: (group name)
New Incident Created: (incident name)
New List Created: (list name)
New Menu Created: (menu name)
New Position Created: (position name)
New Report Created: (report name)
Position Deleted: (position name)
Position Updated: (position name)
Report Updated: (report name)
User Created: (user name)
User Deleted: (user name)
User logged off successfully
User Updated: (user name)
