WebEOC Whistler

NCRnet

With recent testing utilizing the development/test server, the NCRnet is now ready for use to enable server to server communication among the jurisdiction servers and the NCR Fusion server. Joan Koss, Project Manager of the NCR WebEOC Support Team will be accessing each of the NCR jurisdictions WebEOC systems to make the necessary change, enabling your WebEOC Fusion connection to utilize the NCRnet. You will be notified when the change has been made. Please note this is a change behind the scenes with server communications and does not change the way you access your WebEOC system.

We will be conducted a regional drill later this month to further test this new communication method.

Mid–Atlantic WebEOC Symposium

October 22, 2014

The planning team is excited to announce that they are working to arrange for John O'Dell, Senior VP Professional Services with Intermedix, to return again this year and present at the symposium. Based on the feedback from the last two years' offerings, the Symposium team plans to continue including the board sharing section.

Registration will be opening this month for sign up as the planning team continues to organize and develop the agenda. If you have any suggestions for the planning committee, please email Chris Williams at cmwilliams@arlingtonva.us.

NCR WebEOC Administrator Spotlight

Paul Lupe currently works for the Fairfax County Office of Emergency Management and one of his primary roles within OEM is WebEOC administrator which currently serves a County government of over 12,000 employees. Paul also serves as the Program Manager for the National Capital Region WebEOC project and manages the funding and contracted technical support team for sixteen WebEOC systems throughout the Washington D.C metro area.

Prior to working for Fairfax County's Office of Emergency Management, Paul spent eight years serving the Stafford County Fire and Rescue Department, located in Stafford, Virginia, as Lieutenant of Technical Services and Emergency Management. There he managed all technical support matters within the combination Career and Volunteer Fire Department, as well as serving within Emergency Management as a Technical Expert and Planning Section Chief. He also administered Stafford County's WebEOC program.

Paul has been married to his wife, Diana, for seven years and has two children, William – age 4 and Ellie–age 2. He and his family live in Stafford, VA near the downtown City of Fredericksburg.

Report from the NCR WebEOC Subcommittee

The WebEOC Subcommittee met on July 1st as part of the NCR WebEOC Administrators meeting. One action item at this meeting was to elect the Chair and Vice Chair for the next 12 months. Paul Lupe was elected to the Chair position and is taking over from Walter English, from City of Fairfax, who started as the Vice Chair of the WebEOC Subcommittee in August 2011 and the following year accepted the Chair position. We thank Walter for all is time, dedication, guidance and direction over the last few years. Also, Jeff Fletcher was re-elected to the Vice Chair position. The group voted to renew access to the NCR boards to the following groups who re-submitted applications: Nuclear Regulatory Commission, U.S. Senate, Virginia Department of Transportation, and the U.S. House Sergeant at Arms.

The NCR will be conducting a drill during the last week of July to ensure our NCR Fusion connection is working and communicating especially with our transition to communicating through the NCRnet. Details will be shared as the date approaches. The next WebEOC subcommittee meeting will be a conference call session. Specific details will be emailed.

WebEOC User Advisory Board (UAB) by Jeff Fletcher

Intermedix sponsors a WebEOC User Advisory Board (UAB). This board is comprised of users who represent the entire WebEOC community; counties and cities, private-sector, states, federal entities, etc. There are currently about 18 people on the board. This group is utilized by Intermedix to hear and communicate with the WebEOC community at large.

Recently the board has been asked to provide input on everything from a new maintenance and licensing structure to what should offered at the User Forum. This is an "Advisory" board, not a "Do what we say" board. Intermedix takes our input into consideration and then makes the most appropriate corporate, business decision that they can. It doesn't always reflect what the board wanted or suggested.

When the board convened at the recent User Conference in Miami we spent quite a bit of time talking about how Intermedix is perceived by the community and some steps it may want to take to ensure everyone knows what their goals and objectives are. These are important meetings for Intermedix. Generally the CEO is present along with a host of leadership from the division that includes the WebEOC product.

From our perspective in the region, I see the UAB as our voice, our mechanism to have the NCR's opinion heard and hopefully acted on. I've proudly served as a UAB member for the past 3 years so my term will end next year. I will work very hard to be replaced by another person from the NCR so our interests are protected.

Preparedness Quote

"Emergency prepardeness is a team sport"

-- Eric Whitaker

NCR Resource Manager Board

The needs of the NOVA Emergency Managers and the NCR NIMS Officers have been combined into one effort incorporating requirements from both groups to avoid duplicative work and develop a fusion enabled board solution that accommodates both interests. A phased development approach will be used starting with providing a repository of resources that can be viewed on each individual system using WebEOC Fusion.

The solution will include capabilities of the resources, which will later be used to build the resource typing component of the board solution. The typing piece will enable designated users to specify the resource and select the specific characteristics of a resource that are in turn used to determine the type. The final component will be to build the request and deployment capability.

The requirements have been provided to the NCR WebEOC Support Team and work has started. The Team will share the board development as progress continues to ensure requirements are being met.

NCR WebEOC Jurisdiction Spotlight by Marianne Souders

Montgomery County utilizes WebEOC during activations of the Emergency Operations Center (EOC). We are looking to expand our capabilities to include day to day use by our partner agencies as appropriate. The most difficult part is getting agencies to visualize how they can incorporate some of their daily tasks or tracking into WebEOC.

Concurrently we are looking at our existing boards to see if they capture all of the information that is necessary. In this process we are finding boards that can be enhanced. We are working on updating the Shelter Board, Corrective Action Tracking Board and developing a Critical Facilities Board. We are continually filling our training classes, which are offered on a quarterly basis. Additionally, skills are reinforced as everyone with an account must complete a monthly drill. Monthly drills are a short review of a skill or board and also help to keep users competent in the sign in process. This aids in decreasing the number of users who get locked out because they have forgotten their password.
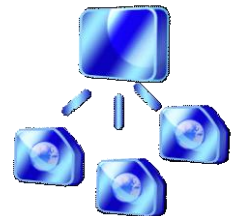
Special WebEOC Administrator Note

Hide Incidents from Selection

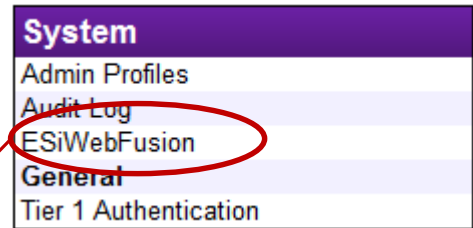*Unassign the groups assigned to an incident to keep users from*

having accessing to an incident that has not yet been archived.

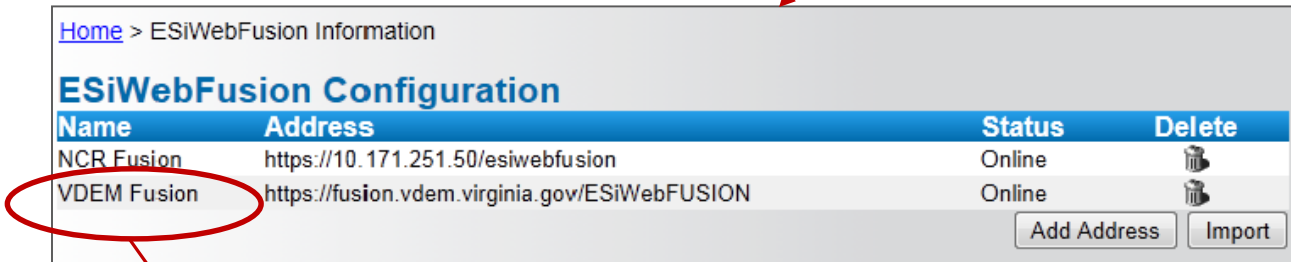*Administrators will continue to get a full list of incidents to select.*

If you have any content ideas or future information you would like to see included in this newsletter, please email support@ncrwebeoc.com
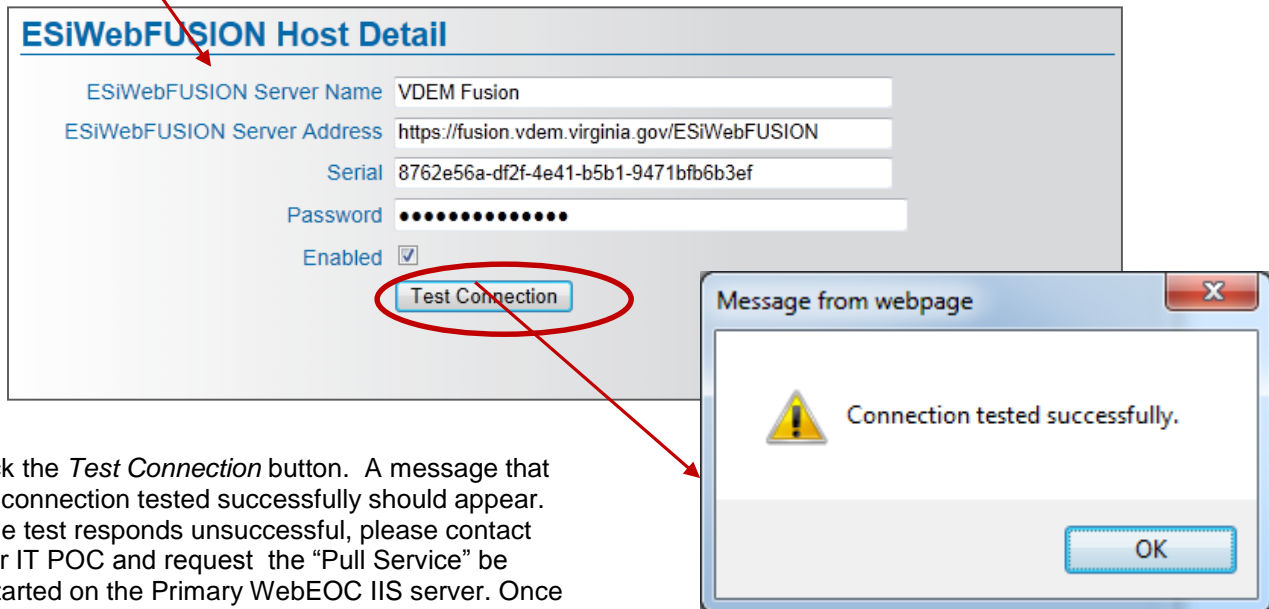
WebEOC Administrator Tip

WebEOC Administrators can check their fusion connection(s) from within WebEOC. Although the NCR WebEOC Support Team performs daily reviews of the NCR Fusion server queue to ensure all parties are indicating online, you can now perform a test on your own if you are concerned the connection is not present.

System
Admin Profiles
Audit Log
ESiWebFusion
General
Tier 1 Authentication

From the Administrator's control panel, go to the system section and click on EsiWebFusion.

Home > ESiWebFusion Information

ESiWebFusion Configuration

Name	Address	Status	Delete
NCR Fusion	https://10.171.251.50/esiwebfusion	Online	🗑
VDEM Fusion	https://fusion.vdem.virginia.gov/ESiWebFUSION	Online	🗑
		Add Address	Import

All setup fusion configurations will be listed. Move your mouse over the configuration that you want to verify the connection and once it displays as a link with the mouse pointer changing to a pointed finger, click your left mouse button. The following screen should appear with the details of the fusion configuration.

ESiWebFUSION Host Detail

ESiWebFUSION Server Name	VDEM Fusion
ESiWebFUSION Server Address	https://fusion.vdem.virginia.gov/ESiWebFUSION
Serial	8762e56a-df2f-4e41-b5b1-9471bfb6b3ef
Password	••••••••••••
Enabled	☑
	Test Connection

Message from webpage ✖

⚠ Connection tested successfully.

OK

Click the *Test Connection* button. A message that the connection tested successfully should appear. If the test responds unsuccessful, please contact your IT POC and request the "Pull Service" be restarted on the Primary WebEOC IIS server. Once the pull service is restarted, you can retest the connection. If you experience further issues, please contact the NCR Support Team.