

WebEOC Whistler

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Preparedness Quote!

*Some people don't like change,
But you need to embrace change
if the alternative is disaster.*

-Elon Musk



Tuesday, April 13, 2021 (09:00 AM)

NCR WebEOC Subcommittee Chair Report

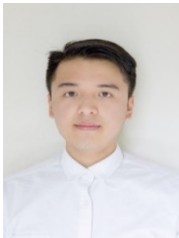
By Sarah Keally



It is hard to believe that it has been a whole year since schools, business, and workplaces started shutting down to help stop the spread of the Novel Coronavirus 2019, now known as COVID-19. We have all put in a lot of work and are still working to support the COVID-19 response efforts of our local health departments and now with the vaccine rollout efforts to help create herd immunity. We hope you all can stay safe, healthy, and take a mental break, too. Last month I shared with the NCR WebEOC Administrators our vision for the 2021 Workplan for the Subcommittee. We continue to work on the regional EOC Status Dashboard and are nearly done with that, so we are now looking to focus on a regional Infrastructure Dashboard and Utilities Dashboard utilizing our ArcGIS plug-ins. For that project to be successful, we need all 11 NCR jurisdictions to connect their ArcGIS plug-ins with WebEOC. In addition, the procurement of the Single Sign-On and Board Data Manager plug-ins is nearly finalized, and we will be working with the Admins to help with that implementation. Exciting times for WebEOC are on the horizon and we cannot wait to see what the possibilities could be!

Thank you

NCR WebEOC Spotlight



Kevin Huynh is the newest member of the WebEOC Support Team, and he is a recent Computer Science graduate of the University of Virginia. In his free time, he enjoys taking photos of various subject matter, traveling (pre-COVID), and staying engaged in web development through personal projects. He strives to learn as much as possible and hopes he can grow, both personally and professionally, in working with the Support Team.

*Coming
Soon!*

WebEOC 9.0 Update

Friendly Reminder: We are preparing to standardize across the NCR on WebEOC 9.0. NCR Administrators are asked to work with their IT counterparts and the NCR WebEOC Support Team to minimize issues and conduct smooth upgrades.

WebEOC 9 – is the most user-friendly, flexible, and powerful WebEOC yet. And answers the questions: How can we put the power and flexibility of WebEOC into the hands of anyone who needs it?" "How can we make that experience better?"

WebEOC 9.0 is set to be released at the end of this month (March 2020). Your support team will review and test the release in our NCR environment before releasing it to you to execute the upgrade.

Release Highlights Include:

- Notification Enhancements
- Support to DesignStudio
- Voice and Text Notifications
- Support for HTML 5 Input Types
- Premium Add-on

Detailed requirements for the install:

- Update of the .NET Framework 4.8. This installation should be in addition to .NET Framework 3.5, which is still required for backwards compatibility for some add-ons.
- Create an Application Pool using .NET CLR Version 4.0 and configure it to use the Integrated Pipeline Mode.
- Install Microsoft SQL Server 2016 (2019 preferred) or newer and enable full-text search capabilities.

Add-Ons: The following add-ons must be updated for compatibility with WebEOC 9.0. New versions of these add-ons will be available prior to the release.

- ArcGIS (upgrade to 4.0)
- Notifications (upgrade to 3.0)
- Advanced File Library (upgrade to 4.0)
- IPAWS (upgrade to 4.0)

Coming
Soon!

WebEOC Plugins

The NCR has purchased the following Plugins, *which must be installed once released to you*. The Plugins are currently making their way through the purchasing process and will likely be available during the time of WebEOC 9 updates increasing complexity at this time during upgrades and installs. The WebEOC Support Team stands ready to help.

- Single Sign-On
- Data Management

County of Arlington WebEOC Update

By Elizabeth Perian

In 2020, the Arlington County Watch Desk, which oversees maintaining situational awareness and all notifications for the County, was tasked with providing a mechanism for senior staff to view various incidents in the region. In mid-June 2020, Watch Desk personnel began working with the NCR WebEOC team to create a board to achieve this goal. The new "Watch Desk Incident Tracker" board will allow senior staff to view-only rights to view ongoing incidents being monitored in the region by the Watch Desk. It also tracks resources used, call types, and times of day by displaying them on a map. This ability will then allow those individuals who do not have CAD access to basic details to key incidents. This information can then be downloaded into a PDF for further distribution.



Entry Data/Time	Call Type	Location	Agency Involved	Action
02/26/2021 05:52:07		Pentagon Metro	POLICE	Q>Edit Q/Details
02/26/2021 05:46:09	Police Incident	Hayes St @ 12th	POLICE	Q/Edit Q/Details Q/Map
02/25/2021 21:33:15	Situational Awareness	9200 Powder Mill RD, Laurel MD	POLICE	Q/Edit Q/Details Q/Map
02/25/2021 20:19:01	Police and Fire Incident	6606 Lee Highway, Arlington VA	POLICE	Q/Edit Q/Details Q/Map
02/25/2021 18:55:58	Police Incident	5751 Exeter CT, Fairfax VA	POLICE	Q/Edit Q/Details
02/25/2021 18:56:32	Police Incident	Route 1/23rd St S	POLICE	Q/Edit Q/Details Q/Map
02/25/2021 12:32:54	Police Incident	1625 N George Mason Dr	POLICE	Q/Edit Q/Details
02/25/2021 08:48:42	Utility Outage	3200 S Glebe Rd, Arlington VA	POLICE	Q/Edit Q/Details
02/25/2021 02:37:56	Police Incident	3530 South 6th Street, Arlington County	POLICE	Q/Edit Q/Details
02/24/2021 23:30:30	Police Incident	I-495/Little River Turnpike	POLICE	Q/Edit Q/Details Q/Map
02/24/2021 22:27:51	Police Incident	3013 Columbia Pike, Arlington, VA	POLICE	Q/Edit Q/Details Q/Map
02/24/2021 22:26:22	Police Incident	6118 Arlington Bl, Falls Church, VA	POLICE	Q/Edit Q/Details Q/Map
02/24/2021 20:41:58	Police Incident	3090 Monticello Dr, Falls Church VA	POLICE	Q/Edit Q/Details Q/Map
02/24/2021 19:27:54	Police and Fire Incident	S Glebe Rd/Meade St, Arlington VA	POLICE	Q/Edit Q/Details Q/Map
02/24/2021 19:23:40	Fire Incident	1831 Massachusetts Ave, Mclean VA	FIRE	Q/Edit Q/Details Q/Map

Situational Awareness

The ability to identify, process, and comprehend the critical elements of information about what is happening with regards to the mission

More simply, it's knowing what is going on around you

City of Alexandria WebEOC Update

By Teresa Scott



In January, for the Inauguration Day EOC activation, the City of Alexandria had representatives unfamiliar with WebEOC or had training but had not recently used the system in a while. To help provide a tool for users during the Inauguration Day activation, I developed a one-page WebEOC Board Overview document where I offered a brief explanation of the boards within WebEOC. The WebEOC users thought this document was a good idea and helped them navigate in WebEOC. As we advance, whenever the City of Alexandria has an EOC activation, I will continue to provide the WebEOC Board Overview document to agency representatives.

WebEOC Dropdown Details

We have developed a new, interactive way of expanding the amount of information that a user can see that we are calling "Dropdown Details". When this functionality is implemented, the row will be clickable along with a dropdown arrow suggesting that the row can be expanded.

#	Subject	Location	Event Status	Event Priority	Event Type	Entry Date	Last Updated	Action
15	Test Subject 3	test location	Open	Life Threatening	Agricultural	03/24/2021 12:00	03/19/2021 10:47	Details ▼
12	Test Subject 2	test location	Open	Critical	Agricultural	03/26/2021 12:00	03/18/2021 11:16	Details ▼
8	Test Subject	test location	Open	Routine	Aircraft	03/21/2021 15:00	03/18/2021 11:15	Details ▼

When the row/arrow is clicked, the row will expand vertically with more information about the record. This area can be populated with any amount of information that the record contains. In the below example, the record is expanding to view a scrollable Description field.

#	Subject	Location	Event Status	Event Priority	Event Type	Entry Date	Last Updated	Action
15	Test Subject 3	test location	Open	Life Threatening	Agricultural	03/24/2021 12:00	03/19/2021 10:47	Details ▲
<p>Description</p> <p>Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.</p> <p>Updated by Kevin Compton - WebEOC Admin at 13:45:37 on 03/19/2021</p> <p>-----</p> <p>Test</p>								
12	Test Subject 2	test location	Open	Critical	Agricultural	03/26/2021 12:00	03/18/2021 11:16	Details ▼
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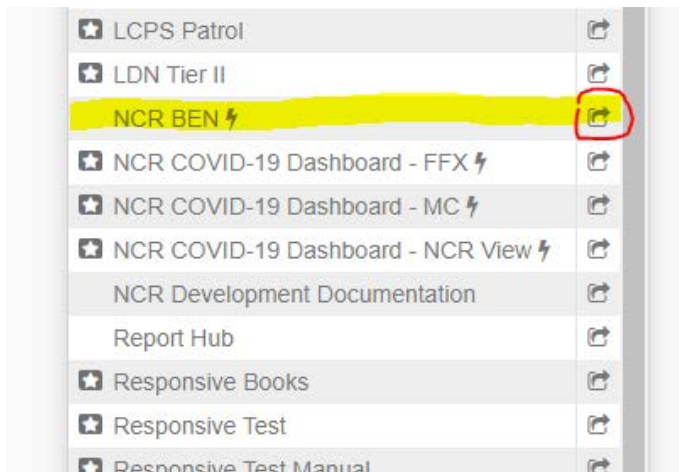
If you have any content ideas or future information you would like to see included in this newsletter, please email support@ncrwebeoc.com



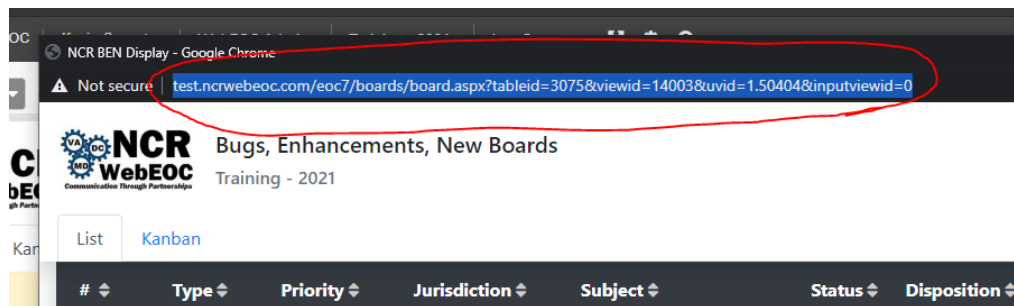
WebEOC Administrator Tip – Direct Access to Shared Pages

There is a very useful way to access shared boards outside of WebEOC through various means such as E-mail, Text Messages, and even through Microsoft Teams Conversations. If you are trying to share a board link, follow these steps:

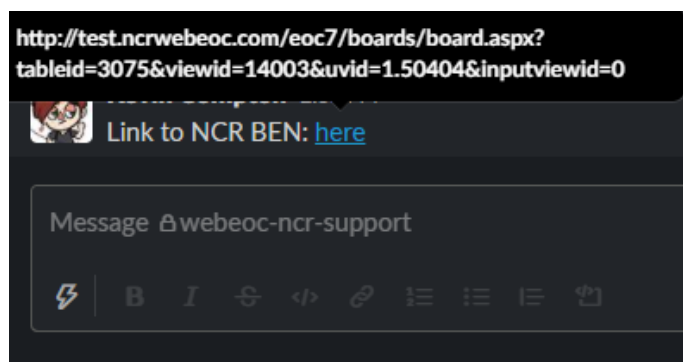
Open the desired board through the pop-out link within the control panel. (In this example I will be accessing the “NCR BEN” (Highlighted in yellow) board via the pop-out link (Circled in red)).



Once the board is open in a new window, copy the hyperlink at the top.



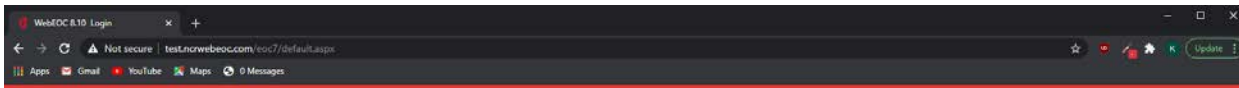
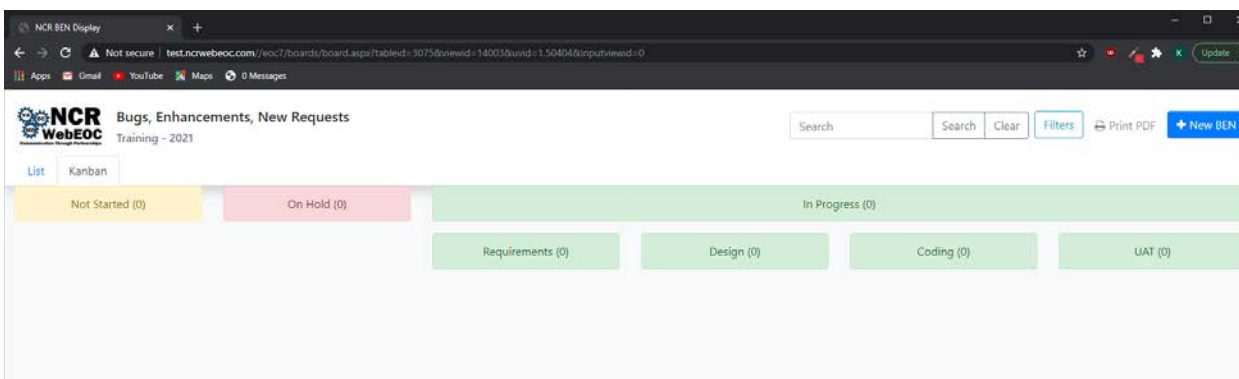
Now, you can paste that hyperlink wherever you want to share the board





WebEOC Administrator Tip – Direct Access to Shared Pages. Cont’d

If the user who clicks on the link is already signed into WebEOC, the link will take them directly to the board in its own tab. If the user is not signed in, the link will take them to a new tab asking them to sign into WebEOC. Upon successful sign-in, the board will appear.

If you have any content ideas or future information you would like to see included in this newsletter, please email support@ncrwebeoc.com