# WebEOC Whistler

## NCR WebEOC Subcommittee Chair

The year 2020 is one that will go down in the record books for this Coronavirus 2019 (COVID-19) worldwide pandemic and our response to its needs. It has also produced an extremely active Hurricane Season amongst other strange phenomenon's that it's hard to keep count. While we have had a mild fall season so far, there is still snow and ice potential to head our way over the next few months.  Now's the time to brush up on your knowledge of the winter weather policies and procedures to exercise with your staff members on WebEOC use and boards. Fairfax County is brushing the dust off their plans concerning new COVID-19 measures to ensure we are ready to take on the challenges that may come.

We have seen much progress this year in the world of WebEOC, especially with the mobile app and updates to NCR core board templates within WebEOC.  We look forward to more progress and development to come in 2021.

I want to thank the NCR WebEOC Admins for all their hard work this year in support of the COVID-19 response, mass vaccinations to come, and support to keep our communities healthy along with the local health departments leading the way.  Your work has not gone unappreciated. Hopefully, that will be reflected in the lower COVID cases and death numbers in our region and being smart with our gatherings this holiday season.

The holiday season is upon us, and I wish all the NCR WebEOC admins and our WebEOC Support Team a happy and safe season.  Thank you for all you do within your jurisdictions and for the region.

---

*If you have any content ideas or future information you would like to see included in this newsletter, please email support@ncrwebeoc.com*

# NCR WebEOC Spotlight

**John Morrow** is a member of the Operations Support Group for the Washington Metropolitan Airports Authority. Serving as an Operations Policy Analyst, he is responsible for integrating and standardizing policies, directives, and orders covering various complex operational processes and procedures supporting Public Safety, Engineering, and Airport Operations. He also assists the Authorities' Emergency Preparedness Manager with multiple initiatives and coordination efforts in response to COVID-19 and as a member of the Operation and Public Safety Task Force.

Currently, John is the program manager for the Authorities Emergency Call Box System's oversight throughout both Ronald Reagan and Dulles International Airports.  John has over 20 plus years of military experience developing workforce, health, safety, and emergency/contingency operations plans and policies.

As a member of several Military Crisis Action teams supporting international events such as Operation Iraqi Freedom, Operation Enduring Freedom in Afghanistan, and Operation Unified Response in response to the Haiti earthquake. John also helped efficient coordination and communication during events that involve multiple federal, state, local response efforts into evacuation operations, repatriation, and accountability in the management of military personnel, families, and equipment inventories during crises that have impacted and displaced individuals as a result of hurricanes, wildfires, flooding and other natural and humanmade disasters and

# WebEOC 9.0 Update

We plan to synchronize across the NCR with the release of WebEOC 9.0 in January or February of next year. Juvare has announced the release of WebEOC 9.0. in Q1 2021.  WebEOC 9.0 is a major release that lays the foundation for several enhancements. As reported by Juvare, WebEOC 9.0 makes it easy to configure notifications, delivering messages not only via email, push notification, and control panel but also through licensed premium channels such as Microsoft Teams, Slack, and voice and text messages. Notifications can be sent automatically, as the result of the manual creation or update of board records, or systematically based on integrations.

Please keep in mind that the following add-ons must be updated for compatibility with WebEOC 9.0. New versions of these add-ons will be available prior to the WebEOC 9.0 release and we will notify you when these are ready.
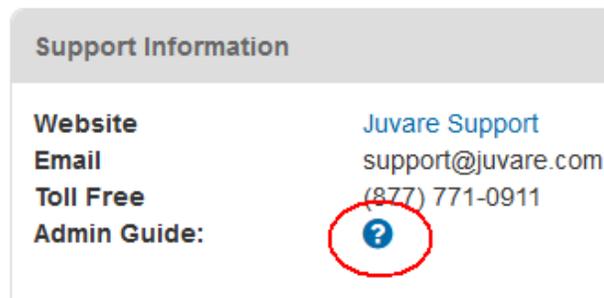
- ArcGIS
- Notifications
- Advanced File Library
- IPAWS

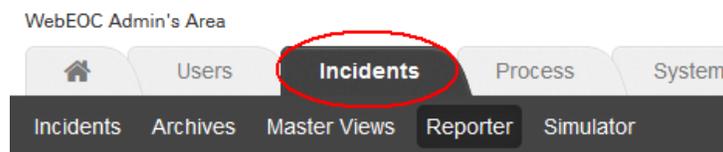Please reach out to us if you have questions.

**NCR WebEOC**
VA DC MD
Communication Through Partnerships

**WebEOC Administrator Tip – Creating and Running Reports**

---

A feature that is not utilized at the highest potential in WebEOC is the Reporter. This tool is available in WebEOC from the earliest versions and did not evolve with the product (hopefully it will). However, it is useful to create custom reports associated with boards. Additionally, reports can be exported, while preformatted reports can be added as a link to the control panel. To learn how to use the Reporter tool, please access the admin manual, which is available for each installation in PDF format, and also accessible online in the admin section of WebEOC by clicking the "?" icon:

**Support Information**

| | |
|---|---|
| Website | Juvare Support |
| Email | support@juvare.com |
| Toll Free | (877) 771-0911 |
| Admin Guide: | ❓ |

The Reporter tool can be accessed from the admin page, by clicking the Incident tab, then the Reporter sub-tab:

WebEOC Admin's Area

🏠   Users   **Incidents**   Process   System

Incidents   Archives   Master Views   Reporter   Simulator

**Reporter**

Reports can be created from current (active) incidents or archived incidents. To create a Standard report, you should perform the following steps:

1. Click "Create Report"
2. For Name, enter a name for the report.
3. Data Source: Incident
4. From the Board/Table drop-down list, select the applicable board for which you want to create a report.

5. From the Show Updates drop-down list, select either Yes or No. This could allow the report to show each update performed for each record (Yes) or show only the last value (No).
6. For Custom, select no.
7. Click Next. The Report: Board page opens.
8. From the Available Fields drop-down list, select the desired field.



9. To add one or more fields to the list, click the add icon.
10. When you have finished selecting and ordering the data fields, click **Next**. The *Sort* section enables you to establish the parameters on which entries are sorted and appear in the report.
11. When you have finished setting the sorting, click **Next**. You will have a chance to filter the records in your report.



12. For Operation, select one of the following: =, <, >, <>, or LIKE. For Value, enter a value and click the add icon. The query appears in the Criteria pane.
13. When you are done, click **Finish**.

The record create becomes available in the list of reports.  To create a link for the report, click its associated Create Link. The link appears in the Links Manager. To Run, a report, click on "Run Report" and select the incident where the information should be taken.  For incident independent boards, you can select any incident from the list. Finally, click on the Run button.

The generated report can be downloaded and printed in PDF or, for better formatting and data manipulation, in Excel format.