

WebEOC Whistler

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Preparedness Quote!

There's no harm in hoping for the best as long as you're prepared for the worst.

Stephen King

Reminder!

**The next WebEOC Administrators meeting is:
Tuesday, April 14th 2020 (8:30 AM)**

NCR WebEOC Admin Update

By Sarah Keally



As you might know, Punxsutawney Phil saw his shadow this past Groundhog's Day. That means we'll have an early spring and hopefully warmer weather is on its way.

We have some exciting things coming up on the horizon with the exploration of ArcGIS dashboards, mobility, and other innovative ideas being worked on in the next few months. Many of the administrators are also looking forward to attending the Juvare Exchange 2020 conference in Atlanta, Georgia in early May. This is a great opportunity to network with other WebEOC administrators, developers, and Juvare staff and gather new ideas for the future.

We would like to host another NCR WebEOC Users Symposium in October. If interested in helping out with the planning committee, please send me a quick email at sarah.keally@fairfaxcounty.gov.

Thank You

NCR WebEOC Alexandria – Update

By Teresa Scott



The City of Alexandria continues to make strides in getting staff trained in WebEOC. In the past six months, we have more departments seeking WebEOC training for their staff than we had before. We held training in December 2019 with 28 staff in attendance.

One goal for 2020 is to have the NCR WebEOC Development Team do a presentation for our departments. The reason for us wanting to do this is to show our partners additional boards and features within WebEOC. We hope that we can modify some of our boards to include information that will be useful for departments during response and recovery operation.

We updated our WebEOC to version 8.8.0.9. Our most recent change was migrating WebEOC from an existing Windows 2008 webserver to a 2016 server. We still have to move the database to the new 2016 server, but a date has not been scheduled yet.

NCR WebEOC Arlington – Update

By Elizabeth Perian



Arlington County Emergency Management is kicking off 2020 by reviewing tools and processes that enable and enhance its emergency response and recovery efforts.

This includes rebuilding its WebEOC system from the ground up, with particular attention paid to core boards and how they can be tailored to the County's EOC operations.

Staff are being encouraged to brainstorm creative ideas for new boards and how to best use existing ones. The team is particularly excited about the possibilities surrounding the mobile app version of WebEOC and how it can be used during an activation.

Arlington County is looking forward to all the new system enhancements and really making WebEOC work for us!

NCR WebEOC City of Fairfax – Update

By Walter English



The City of Fairfax is expanding its use of WebEOC with events over the last few months. We have always strived to take WebEOC from simply an EOC disaster tool to a system that allows us to manage many types of incidents from the EOC or virtually and coordinate with our partner agencies

The City of Fairfax is expanding its use of WebEOC with events over the last few months. We have always strived to take WebEOC from simply an EOC disaster tool to a system that allows us to manage many types of incidents from the EOC or virtually and coordinate with our partner agencies. With the City of Fairfax having 4 elections this year, we have expanded to use WebEOC in coordination with our Voter registration and office of Elections to monitor elections and polling places. This proved to be an asset in the March 3rd election as it allowed the polling places to put items into WebEOC and it be viewed in the EOC and the office of elections to allow for continuous monitoring and support. Secondly we have started to look at workforce monitoring for COVID-19 using WebEOC. This allows us to look at trends and sick leave usage in the workforces. With this being a weekly use board, it gets new users in the system and allows us to pull data for reports. These are just a few examples of thinking outside the box. We like to look at how we can get new users in the system. If you have any questions or want any more information please feel free to reach to us.

While natural disasters capture headlines and national attention short-term, the work of recovery and rebuilding is long-term.

Sylvia Mathews Burwell

NCR WebEOC Spotlight

Adam Jachimowicz PhD

Adam is a researcher, teacher and practitioner in the field of Emergency Management. He has over 18 years' experience in planning for and responding to disasters around the Globe. He is passionate about developing new technologies and process to make disaster response more effective and faster.

In 2000 Adam graduated with a B.A. in Physical Geography with a specialization in Geographical Information Systems (GIS) from McGill University in Montreal, Quebec, Canada

Adam entered into the world of Emergency Management by interning at the City of Seattle's Emergency Management office, and then starting his Masters degree at

The George Washington University at the Institute of Emergency Crisis and Risk Management. Adam continued his studies after earning a M.S. in 2006 and completed a PhD in Systems Engineering 2013. His research involved data analysis and developing a forecast model for post-disaster Interim housing missions.



From 2003 to 2014 Adam worked in various positions within the U.S. Army Corps of Engineers. As a member of the Emergency Support Function #3 cadre he represented the Corps on numerous disasters within the U.S. and abroad. Some Highlights include, the 2004 Hurricane season, Hurricane Katrina, Hurricane Sandy, 2005 tsunami, Haiti Earthquake, 2008 & 2013 Mid-west flood events and the Joplin Tornado.

When not responding to disasters Adam was a member of the Remedial Action Team that performed after action analysis and managed the continuous improvement cycle. He also performed research and analysis using Data and expert judgment related to Emergency Management Functions. Additionally he worked with the Corp's Institute of Water Resources.

From 2014 to 2019 Adam worked as an adjunct at Howard, University of Maryland Global Campus and The George Washington Universities. Additionally he performed research in the areas of drone mapping and dam failure modeling and community preparedness. Adam also consulted to various organizations such as The World Bank Group as a technical subject matter expert for the Indonesia Multi-Hazard Warning System.

In 2019 Adam took a position at the District of Columbia's Homeland Security and Emergency Management Agency. He serves as the Situational Awareness Program Coordinator and the UAS Coordinator for the District.

Adam actively participates in non-profit work and is an Emergency Management advisor to the director of BREDS. Which is a non-governmental organization based in India.

Adam lives in Washington D.C. with his wife, Dr. Sangeeta Prasad, and 2 daughters.



WebEOC Administrator Tip

Enforce Maximum File Storage Size Checkbox

There is a setting that is often and widely misunderstood in the WebEOC Admin Panel (or window). It can be found under the System Tab in the General Manager (the buttons found just under the tabs in the Admin Panel). The setting is called "There is a setting that is often and widely misunderstood in the WebEOC Admin Panel (or window). It can be found under the System Tab in the General Manager (the buttons found just under the tabs in the Admin Panel). The setting is called "Enforce maximum file storage size?" with a checkbox to turn this on or off. The setting is accompanied by a "Max File Storage Capacity" field that is set to MB so an administrator can specify a maximum file size. Most people rightly assume that this setting would or should limit the file size of a SINGLE file that is being attached to a board or uploaded to WebEOC. However, that would be incorrect. This setting creates a CUMULATIVE limit for all files added to WebEOC. In practice, this means a file size limit set to 1000 MB will only allow you to attach or upload two 500 MB files; consequently, no one else will be able to upload or attach another file. This can also affect your ability to use Fusion since WebEOC considers a Fusion board a "file" or "files" to be downloaded when you choose to subscribe to a board.

This feature of WebEOC was intended to give some form of control over the growth of a database especially when the WebEOC Administrator is responsible for the WebEOC servers and there is limited space on the database. However, I would contend that this is not a scenario for most in the NCR Region and I recommend controlling that growth through different means. We do recommend that you talk with your IT personnel to ensure you have adequate space on the database hard drive before making any change.

Our best practice recommendation to ensure the best performance of WebEOC and best end user experience is to turn this feature off as it does not do what most people expect and will only be a "band-aid" that will continuously need to be modified for proper WebEOC function.

You accomplish this by following the steps below;

1. Log into WebEOC
2. Open the Admin Panel
3. Click the Systems Tab
4. Click the "General" button or manager
5. Scroll to the bottom left of the window
6. Uncheck the "Enforce maximum file storage size?"
7. Place a "0" (zero) in the "Max File Storage Capacity" field just below #6.
8. Click Save