

WebEOC Whistler

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NCR WebEOC Subcommittee Chair

Spring is near! As we look forward to the warmer weather and longer days, there are some exciting projects on the horizon. Several of us will be attending the Juvare WebEOC Conference in New Orleans May 6-10. It will be a great opportunity to learn about new and innovative uses of the WebEOC system and potential new features that Juvare's team is planning to release. It's also a great venue to share ideas with peers and network with other WebEOC administrators.

We are considering the possibility of hosting another NCR WebEOC symposium later this year. If you're interested in being part of the planning committee, please let Joe Dame or myself know.

The WebEOC subcommittee will be working with RESF – 5 on the RFI requirements. We are also working with the NCR Support Team to complete the transition of the WebEOC servers from physical to virtual and will notify the group at least a week before the database transfer occurs. Let's have a great Spring!

WebEOC 8.6

The NCR WebEOC Support Team is currently testing version 8.6. Testing is important to identify and rectify any customized code issues before releasing the version on production systems. Please wait to update until you receive word from the support team to proceed.

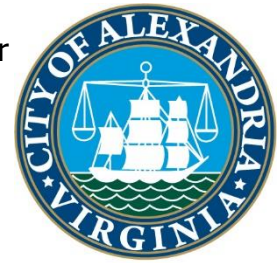
The biggest change that you will see with this version is the Juvare branding.

WebEOC Drills Benefit Alexandria's Users by Teresa Scott

Starting late last year, the **City of Alexandria** has conducted an Everbridge and WebEOC drill once a quarter. Previously, Alexandria would sporadically have users log into WebEOC. However, the problem was that departments experienced a high turnover rate and new users were unfamiliar with WebEOC. Conducting quarterly drills allowed our users to gain additional experience with WebEOC rather than waiting for an incident.

The drill consists of providing users with instructions on what we want them to do in WebEOC. Users are required to log into WebEOC, complete the EOC Sign In board, provide a status update for their department by filling out the Position Log and sending it to the controller for review.

The next goal is to incorporate the Everbridge and WebEOC drills into an EOC activation exercise.



Arlington County Spotlight by Christine Williams

Arlington County has been an active user of WebEOC for the past thirteen years. Our primary use is during Emergency Operations Center (EOC) activations and to manage other significant events that may not require EOC activation. However, the staff of the Office of Emergency Management (OEM) does use WebEOC on a daily basis by creating forms and documents within WebEOC that are used by OEM for our normal operations. This enables our staff to keep their WebEOC skills sharp. Our system is administered by OEM with local technical support provided by our Department of Information Technology and by the NCR support team.

Arlington County has redesigned our in-house WebEOC training program this past year which has proved very successful. We have designed a two-hour class where the first part of the class is our EOC 101 class followed by our WebEOC training. We are finding that this class structure is giving our new employees (as well as our seasoned employees) a well-rounded understanding of what an EOC is, how an incident is managed, the role of each employee, as well as, how WebEOC fits into the operations of an EOC. Rather than teaching basic WebEOC use, this allows the user to have a complete understanding of the reasoning for WebEOC. We have received nothing but favorable accolades for this new class. We are always trying to add a new spice to our WebEOC dish!



WebEOC Reminders

- The **NCR WebEOC Drill** opened March 15 and should be completed by March 31st. Email support@ncrwebeoc.com if you have any issues completing the drill.
- The next NCR WebEOC Subcommittee will be a face-to-face meeting on **Tuesday, April 9th**.
- Remember to share your local drills on the NCR Administrator board.
- If you find a board that has not been updated to the new look and feel adopted by the NCR, please submit an enhancement request on the BEN board to have it updated.
- Not sure if something can be done in or with WebEOC, email support@ncrwebeoc.com to find out.

NCR WebEOC Spotlight

Kevin Compton is the newest member of the NCR WebEOC Support Team. Kevin is a recent graduate with a Bachelor's of Science in Applied Information Technology with a concentration in Web Development & Multimedia from George Mason University.

During his free time, he likes to go on hikes, read a good book, or continues to stay on top of the latest trends in Web Development and Design. He is immensely enthusiastic about joining the NCR Support team and has a strong drive to learn as much as he can in his journey.



Preparedness Quote

"Success depends upon previous preparations."
—Confucius

If you have any content ideas or future information you would like to see included in this newsletter, please email support@ncrwebeoc.com

You now have the option to set an expiration date for user accounts. Access the Administrator control panel and click on the Users tab and sub tab. At the end of the Login Information section, there is a field to specify an expiration date for the user account. Once the expiration date is reached the account will still exist but will be disabled from use.


Login Information


Account Disabled

Username *

Primary Email

Secondary Email






Password

Confirm Password

Change password at next login?


Account Type 

User Update Enabled Disabled

Multiple User Login Enabled Disabled

Inactivity Logout Enabled Disabled

User Color

Expiration Date 

From the User Listing, a **User Expiration Report** can be executed to view all user accounts with their associated expiration dates.