

WebEOC Whistler

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NCR WebEOC Subcommittee Chair Report

Summer is over! With that, we have lots of business to conduct and many projects occurring this fall from the NCR WebEOC subcommittee. As many of you are aware, we were scheduled to hold elections for the positions of Chair and Vice Chair for our group at the August meeting. Unfortunately, we did not have a quorum to do so. Please plan on holding elections at our next conference-call meeting in October!

Planning is well underway for the NCR WebEOC symposium and we are tentatively holding the date of Tuesday November 1st at the Universities of Shady Grove in Montgomery County, MD. If anyone is interested in helping out with that event, please reach out to support@ncrwebec.com and let us know!

NCR WebEOC Spotlight

Christian Thomas is the newest member of the NCR WebEOC Support Team. Christian is a veteran of the United States Coast Guard having served on a number of counter drug operations on the USCGC Forward and later as a member of a security team with the Deployable Operations Group. He is also a recent college graduate having received his Bachelors of Science in Software Engineering this past May.



His free time is mostly spent watching a good movie, in the gym or with his wife, Alexis, and their 1 year old son, Emery. Christian is very excited about the opportunity to be a part of the NCR WebEOC project and hopes to be valuable contributor to the team while also gaining as much knowledge and experience as possible.

NCR Resource Manager Board Update

After several months of collaboration and data sifting, the Resource Management Working Group successfully reviewed, identified, and corrected errors in the data. Capability selection was also successfully organized and condensed appropriately. Loudoun has taken the initiative to pilot the board through a process of departmental collaboration and RM Working Group meetings. The working group is looking to release the board early Fall for NCR utilization.



Reminder: Once your system was upgraded to 8.1, the "Allow Self-Registration" needs to be unchecked. Please refer to the administrator tip in the June, 2016 [WebEOC Whistler](#) for more details.

WebEOC 8.1.0.4

The WebEOC patch 8.1.0.4 has been released and an email was sent out asking the NCR WebEOC Administrators to coordinate with their IT staff to install the patch. This patch incorporates a fix to avoid users with edit permissions to an incident independent board from having full record deletion capability.



Preparedness Quote

"Opportunity does not waste time with those who are unprepared"

-- Idowu Koyenikan

2016 WebEOC Symposium Update

Mark your calendars for Tuesday, November 1, 2016 for the NCR WebEOC Mid-Atlantic Users' Symposium. The event is planned to take place at The Universities at Shady Grove in Rockville, Maryland. If you have any topics that you would like to suggest for the symposium, please email the planning committee chair, Matt Miziorko from at matthias.miziorko@montgomerycountymd.gov .

WebEOC Drills – Train Like you Fight

by Matt Miziorko, Montgomery County

Montgomery County has been utilizing WebEOC for almost a decade now, and it has proven to be an invaluable disaster management tool. But like all tools, it must be well maintained and frequently exercised. For those of us in the public safety realms, WebEOC becomes second nature after a short time. But this is not the case for our extended partner agencies, which only support emergency activities a few times per year. That combined with staff turnover and the relatively low number of Emergency Operations Center (EOC) activations during a given year can decrease WebEOC user proficiency.

To counter this, Montgomery County OEMHS has developed a series of monthly WebEOC drills for Continuity of Operations (COOP) and Emergency Management Group (EMG) users on the system to complete. These drills focus on basic concepts of WebEOC and are designed with several goals in mind: understanding how to process resource requests and find information, maintain proficiency in COOP planning and remembering log-in credentials.

Drills are sent to EMG and COOP users at the start of the month and focus on one feature of WebEOC. They are designed to take between 10 to 15 minutes, and must be completed by the end of the month. Compliance is tracked by the two local WebEOC administrators and sent to OEMHS leadership at the end of the year. Compliance statistics are also forwarded to the county's online statistical website *CountyStat* as well as any department manager that requests the information.

If you have any questions, you can email Jim McClelland (COOP Drills) at: james.mcclelland@montgomerycountymd.gov -OR- Matt Miziorko (EMG Drills) at: matthias.miziorko@montgomerycountymd.gov



Metropolitan Washington Airports Authority WebEOC

Update by Stephanie Murphy

On April 30, 2016, the **Metropolitan Washington Airports Authority (MWAA)** conducted its first EOC exercise with the newly identified staff. Not only did we work on the fundamentals of notification, mobilization, and EOC activation, but we brought in Ms. Andrea Miller to train our staff for the first time in WebEOC. As an organization, we previously housed our WebEOC on an internal server, making it difficult to access WebEOC from anywhere else other than a network computer. Through many months and careful prodding, our WebEOC finally went live on an external server and everyone can now access our system.



The training was extremely timely and relevant as many of the staff present have never been exposed to WebEOC. Many are learning their EOC roles for the first time and getting an in depth training from the beginning was extremely beneficial. We also were able to get trained on the newest version of WebEOC which makes any transition that would have been necessary a moot point.

Although the Airports Authority does not use WebEOC for daily activities nor for small events, I am confident that if the time comes to use it for a major event, the EOC staff will be comfortable using it. Next time, I hope to conduct an actual exercise using WebEOC!

WebEOC 8.2

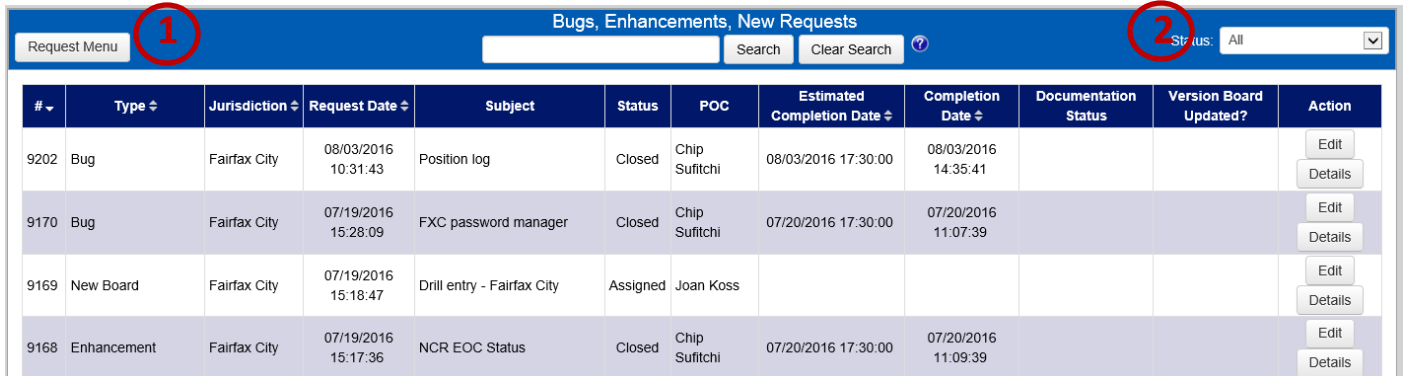
We are proud to have been selected by Intermedix to once again perform Beta testing for the next major release, 8.2, of WebEOC. The kickoff meeting is scheduled for Wednesday, September 15, 2016. Once the beta 8.2 version is released, it will be installed on the NCR Test server for evaluation to provide feedback. Communication will be sent as we learn more and the beta version is ready for your review.



Reminder: Please avoid using special characters, like the "&" in lists, position names, and groups. This can cause the boards to not function properly when used.

WebEOC Administrator Tip

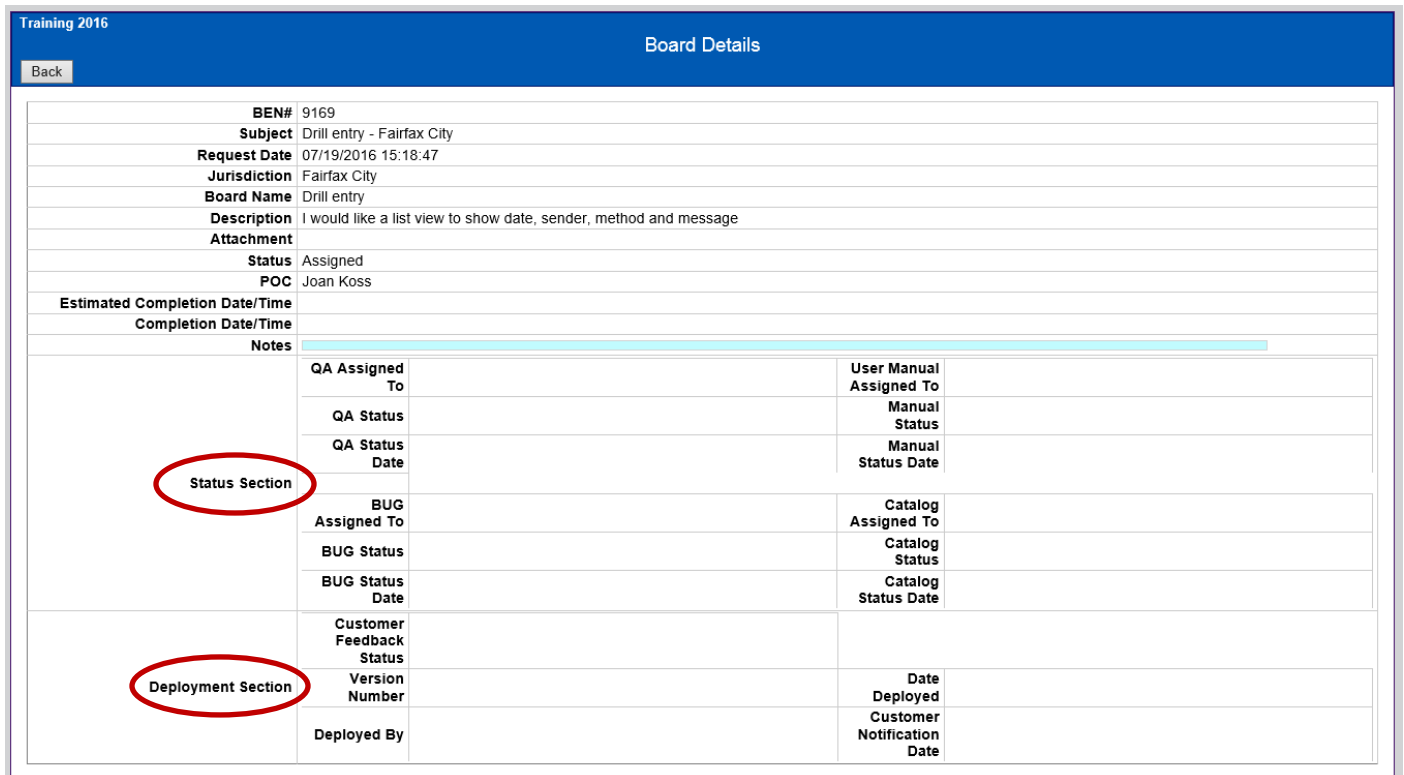
The new BEN board has been released to your system. It has an updated feel and provides some new status options with additional data fields.



#	Type	Jurisdiction	Request Date	Subject	Status	POC	Estimated Completion Date	Completion Date	Documentation Status	Version Board Updated?	Action
9202	Bug	Fairfax City	08/03/2016 10:31:43	Position log	Closed	Chip Sufitchi	08/03/2016 17:30:00	08/03/2016 14:35:41			Edit Details
9170	Bug	Fairfax City	07/19/2016 15:28:09	FXC password manager	Closed	Chip Sufitchi	07/20/2016 17:30:00	07/20/2016 11:07:39			Edit Details
9169	New Board	Fairfax City	07/19/2016 15:18:47	Drill entry - Fairfax City	Assigned	Joan Koss					Edit Details
9168	Enhancement	Fairfax City	07/19/2016 15:17:36	NCR EOC Status	Closed	Chip Sufitchi	07/20/2016 17:30:00	07/20/2016 11:09:39			Edit Details

1. The Request area is now one button with a drop down of multiple choices vs. many new buttons that used to appear in the header. New Report and Training documentation requests have been added to the request area.
2. The Status filter dropdown list includes the new status options introduced.

The details view shares the newly added status section/fields and deployment information.



Training 2016			
Board Details			
Back			
BEN#	9169		
Subject	Drill entry - Fairfax City		
Request Date	07/19/2016 15:18:47		
Jurisdiction	Fairfax City		
Board Name	Drill entry		
Description	I would like a list view to show date, sender, method and message		
Attachment			
Status	Assigned		
POC	Joan Koss		
Estimated Completion Date/Time			
Completion Date/Time			
Notes			
Status Section	QA Assigned To		User Manual Assigned To
	QA Status		Manual Status
	QA Status Date		Manual Status Date
Deployment Section	BUG Assigned To		Catalog Assigned To
	BUG Status		Catalog Status
	BUG Status Date		Catalog Status Date
Deployment Section	Customer Feedback Status		Date Deployed
	Version Number		Customer Notification Date
	Deployed By		

The Input for a New Board request includes additional fields to prompt the administrator for board information to aid in understanding the development effort as well as to assist in the compiling of the Board Usage Guide document.